# **Group 1: Beginning Social Skills**

## Skill 1: Listening

SKILL STEPS

- 1. Look at the person who is talking.
- 2. Think about what is being said.
- 3. Wait your turn to talk.
- 4. Say what you want to say.

### Skill 2: Starting a Conversation

SKILL STEPS

- 1. Greet the other person.
- 2. Make small talk.
- 3. Decide if the other person is listening.
- 4. Bring up the main topic.

### Skill 3: Having a Conversation

SKILL STEPS

- 1. Say what you want to say.
- 2. Ask the other person what he/she thinks.
- 3. Listen to what the other person says.
- 4. Say what you think.
- 5. Make a closing remark.

#### Skill 4: Asking a Question

SKILL STEPS

- 1. Decide what you'd like to know more about.
- 2. Decide whom to ask.
- 3. Think about different ways to ask your question and pick one way.
- 4. Pick the right time and place to ask your question.
- 5. Ask your question.

#### Skill 5: Saying Thank You

SKILL STEPS

- 1. Decide if the other person said or did something that you want to thank him/her for.
- 2. Choose a good time and place to thank the other person.
- 3. Thank the other person in a friendly way.
- 4. Tell the other person why you are thanking him/her.

# Skill 6: Introducing Yourself

SKILL STEPS

- 1. Choose the right time and place to introduce yourself.
- 2. Greet the other person and tell your name.
- 3. Ask the other person his/her name if you need to.
- 4. Tell or ask the other person something to help start your conversation.

# Skill 7: Introducing Other People

SKILL STEPS

- 1. Name the first person and tell him/her the name of the second person.
- 2. Name the second person and tell him/her the name of the first person.
- 3. Say something that helps the two people gets to know each other.

### Skill 8: Giving a Compliment

SKILL STEPS

- 1. Decide what you want to compliment about the other person.
- 2. Decide how to give the compliment.
- 3. Choose the right time and place to say it.
- 4. Give the compliment.

## **Group 2: Advanced Social Skills**

### Skill 9: Asking for Help

SKILL STEPS

- 1. Decide what the problem is.
- 2. Decide if you want help for the problem.
- 3. Think about different people who might help you and pick one.
- 4. Tell the person about the problem and ask that person to help you.

## Skill 10: Joining In

SKILL STEPS

- 1. Decide if you want to join in an activity others are doing.
- 2. Decide the best way to join in.
- 3. Choose the best time to join in.
- 4. Join in the activity.

### Skill 11: Giving Instructions

SKILL STEPS

- 1. Decide what needs to be done.
- 2. Think about the different people who could do it and choose one.
- 3. Ask that person to do what you want done.
- 4. Ask the other person if he/she understands what to do.
- 5. Change or repeat your instructions if you need to.

# Skill 12: Following Instructions

SKILL STEPS

- 1. Listen carefully while you are being told what to do.
- 2. Ask questions about anything you don't understand.
- 3. Decide if you want to follow the instructions and let the other person know your decision.
- 4. Repeat the instructions to yourself.
- 5. Do what you have been asked to do.

#### Skill 13: Apologizing

SKILL STEPS

- 1. Decide if it would be best for you to apologize for something you did.
- 2. Think of the different ways you could apologize.
- 3. Choose the best time and place to apologize.
- 4. Make your apology.

### Skill 14: Convincing Others

SKILL STEPS

- 1. Decide if you want to convince someone about something.
- 2. Tell the other person your idea.
- 3. Ask the other person what he/she thinks about it.
- 4. Tell why you think your idea is a good one
- 5. Ask the other person to think about what you said before making up his/her mind.

# Group 3: Skills for Dealing with Feelings

### Skill 15: Knowing Your Feelings

SKILL STEPS

- 1. Tune in to what is going on in your body that helps you know what you are feeling.
- 2. Decide what happened to make you feel that way.
- 3. Decide what you could call the feeling.

## Skill 16: Expressing Your Feelings

SKILL STEPS

- 1. Tune in to what is going on in your body.
- 2. Decide what happened to make you feel that way.
- 3. Decide what you are feeling.
- 4. Think about the different ways to express your feeling and pick one.
- 5. Express your feelings.

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# Skill 17: Understanding the Feelings of Others

#### SKILL STEPS

- 1. Watch the other person.
- 2. Listen to what the other person is saying.
- 3. Figure out what the person might be feeling.
- 4. Think about ways to show you understand what he/she is feeling.
- 5. Decide on the best way and do it.

# Skill 18: Dealing with Someone Else's Anger

#### SKILL STEPS

- 1. Listen to the person who is angry.
- 2. Try to understand what the angry person is saying and feeling.
- 3. Decide if you can say or do something to deal with the situation.
- 4. If you can, deal with the other person's anger.

## Skill 19: Expressing Affection

### SKILL STEPS

- 1. Decide if you have good feelings about the other person.
- 2. Decide if the other person would like to know about your feelings.
- 3. Choose the best way to express your feelings.
- 4. Choose the best time and place to express your feelings.
- 5. Express your feelings in a friendly way.

# Skill 20: Dealing with Fear

## SKILL STEPS

- 1. Decide if you are feeling afraid.
- 2. Think about what you might be afraid of.
- 3. Figure out if the fear is realistic.
- 4. Take skill steps to reduce your fear.

#### Skill 21: Rewarding Yourself

#### SKILL STEPS

- 1. Decide if you have done something that deserves a reward.
- 2. Decide what you could say to reward yourself.
- 3. Decide what you could do to reward yourself.
- 4. Reward yourself.

# Group 4: Skills Alternatives to Aggression

## Skill 22: Asking Permission

#### SKILL STEPS

- 1. Decide what you would like to do for which you need permission.
- 2. Decide whom you have to ask for permission.
- 3. Decide how to ask for permission.
- 4. Pick the right time and place.
- 5. Ask for permission.

#### Skill 23: Sharing Something

### SKILL STEPS

- 1. Decide if you might like to share some of what you have.
- 2. Think about how the other person might feel about your sharing.
- 3. Offer to share in a direct and friendly way.

#### Skill 24: Helping Others

#### SKILL STEPS

- 1. Decide if the other person might need and want your help.
- 2. Think of the ways you could be helpful.
- 3. Ask the other person if he/she needs and wants your help.
- 4. Help the other person.

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#### Skill 25: Negotiating

#### SKILL STEPS

- 1. Decide if you and the other person are having a difference of opinion.
- 2. Tell the other person what you think about the problem.
- 3. Ask the other person what he/she thinks about the problem.
- 4. Listen openly to his/her answer.
- 5. Think about why the other person might feel this way.
- 6. Suggest a compromise.

# Skill 26: Using Self-Control

#### SKILL STEPS

- 1. Tune in to what is going on in your body that helps you know you are about to lose control of yourself.
- 2. Decide what happened to make you feel this way.
- 3. Think about ways in which you might control yourself.
- 4. Choose the best way to control yourself and do it.

# **Skill 27: Standing Up for Your Rights** SKILL STEPS

- 1. Pay attention to what is going on in your body that helps you know that you are dissatisfied and would like to stand up for yourself.
- 2. Decide what happened to make you feel dissatisfied.
- 3. Think about ways in which you might stand up for yourself and choose one.
- 4. Stand up for yourself in a direct and reasonable way.

### Skill 28: Responding to Teasing

#### SKILL STEPS

- 1. Decide if you are being teased.
- 2. Think about ways to deal with the teasing.
- 3. Choose the best way and do it.

# **Skill 29: Avoiding Trouble with Others** SKILL STEPS

- 1. Decide if you are in a situation that might get you into trouble.
- 2. Decide if you want to get out of the situation.
- 3. Tell the other people what you decided and why.
- 4. Suggest other things you might do.
- 5. Do what you think is best for you.

### Skill 30: Keeping Out of Fights

#### SKILL STEPS

- 1. Stop and think about why you want to fight.
- 2. Decide what you want to happen in the long run.
- 3. Think about other ways to handle the situation besides fighting.
- 4. Decide on the best way to handle the situation and do it.

## Group 5: Skills for Dealing with Stress

## Skill 31: Making a Complaint

SKILL STEPS

- 1. Decide what your complaint is.
- 2. Decide whom to complain to.
- 3. Tell that person your complaint.
- 4. Tell that person what you would like done about the problem.
- 5. Ask how he/she feels about what you've said.

# Skill 32: Answering a Complaint

#### SKILL STEPS

- 1. Listen to the complain
- 2. Ask the person to explain anything you don't understand.
- 3. Tell the person that you understand the complaint.
- 4. State your ideas about the complaint, accepting the blame if appropriate.
- 5. Suggest what each of you could do about the complaint.

# Skill 33: Being a Good Sport SKILL STEPS

- 1. Think about how you did and how the other person did in the game you played.
- 2. Think of a true compliment you could give the other person about his/her game.
- 3. Think about his/her reactions to what you might say.
- 4. Choose the compliment you think is best and say it.

# **Skill 34: Dealing with Embarrassment** SKILL STEPS

- 1. Decide if you are feeling embarrassed.
- 2. Decide what happened to make you feel embarrassed.
- 3. Decide on what will help you feel less embarrassed and do it.

# Skill 35: Dealing with Being Left Out SKILL STEPS

- 1. Decide if you are being left out.
- 2. Think about why the other people might be leaving you out of something.
- 3. Decide how you could deal with the problem.
- 4. Choose the best way and do it.

# Skill 36: Standing up for a Friend

#### SKILL STEPS

- 1. Decide if your friend has not been treated fairly by others.
- 2. Decide if your friend wants you to stand up for him/her.
- 3. Decide how to stand up for your friend.
- 4. Stand up for your friend.

# **Skill 37: Responding to Persuasion** SKILL STEPS

- 1. Listen to the other person's ideas on the topic.
- 2. Decide what you think about the topic.
- 3. Compare what he/she said with what you think.
- 4. Decide which idea you like better and tell the other person about it.

# Skill 38: Responding to Failure

### SKILL STEPS

- 1. Decide if you have failed at something.
- 2. Think about why you failed.
- 3. Think about what you could do to keep from failing another time.
- 4. Decide if you want to try again.
- 5. Try again using your new idea.

# Skill 39: Dealing with Contradictory Messages

#### SKILL STEPS

- 1. Decide if someone is telling you two opposite things at the same time.
- 2. Think of ways to tell the other person that you don't understand what he/she means.
- 3. Choose the best way to tell the person and do it.

# **Skill 40: Dealing with an Accusation** SKILL STEPS

- 1. Think about what the other person has accused you of.
- 2. Think about why the person might have accused you.
- 3. Think about ways to answer the person's accusation.
- 4. Choose the best way and do it.

# Skill 41: Getting Ready for a Difficult Conversation

#### SKILL STEPS

- 1. Think about how you will feel during the conversation.
- 2. Think about how the other person will feel.
- 3. Think about different ways you could say what you want to say.
- 4. Think about what the other person might say back to you.
- 5. Think about any other things that might happen during the conversation.
- 6. Choose the best approach you can think of and try it.

# Skill 42: Dealing with Group Pressure SKILL STEPS

- 1. Think about what the group wants you to do and why.
- 2. Decide what you want to do.
- 3. Decide how to tell the group what you want to do.
- 4. Tell the group what you have decided.

# Group 6: Planning Skills

# Skill 43: Deciding on Something to Do $SKILL\ STEPS$

- 1. Decide whether you are feeling bored or dissatisfied with what you are doing.
- 2. Think of things you have enjoyed doing in the past.
- 3. Decide which one you might be able to do now.
- 4. Start the activity.

# Skill 44: Deciding What Caused a Problem

#### SKILL STEPS

- 1. Define what the problem is.
- 2. Think about possible causes of the problem.
- 3. Decide which are the most likely causes of the problem.
- 4. Check out what really caused the problem.

### Skill 45: Setting a Goal

#### SKILL STEPS

- 1. Figure out what goal you want to reach.
- 2. Find out all the information you can about how to reach your goal.
- 3. Think about the skill steps you will need to take to reach your goal.
- 4. Take the first step toward your goal.

# **Skill 46: Deciding on Your Abilities** SKILL STEPS

- 1. Decide which abilities you might want to
- 2. Think about how you have done in the past when you have tried to use these abilities.
- 3. Get other people's opinions about your abilities.
- 4. Think about what you found out and decide how well you use these abilities.

### Skill 47: Gathering Information

SKILL STEPS

- 1. Decide what information you need.
- 2. Decide how you can get the information.
- 3. Do things to get the information.

# Skill 48: Arranging Problems by Importance

SKILL STEPS

- 1. Think about the problems that are bothering you.
- 2. List these problems from most to least important.
- 3. Do what you can to hold off on your less important problems.
- 4. Go to work on your most important problems.

### Skill 49: Making a Decision

SKILL STEPS

- 1. Think about the problem that requires you to make a decision.
- 2. Think about possible decisions you could make.
- 3. Gather accurate information about these possible decisions.
- 4. Reconsider your possible decisions, using the information you have gathered.
- 5. Make the best decision.

### Skill 50: Concentrating on a Task

SKILL STEPS

- 1. Decide what your task is.
- 2. Decide on a time to work on this task.
- 3. Gather the materials you need.
- 4. Decide on a place to work.
- 5. Decide if you are ready to concentrate.